

Wiltshire Victim Support
(excludes Swindon)

April 2012 – September 2012
(6 month report)

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Victim Support - Wiltshire

Key Performance Indicators for this report

- A) Number of clients attending court proceedings
- B) Number of clients achieving compensation payments
- C) Amount of compensation successfully claimed
- D) Number of clients receiving support and advice

Victim Support Mission

We will promote the interests of and provide services to support victims and witnesses through volunteers and staff, through partnerships and referral to relevant help and information. We will ensure consistent standards and value diversity and will be recognised as the national leader in our field.

WITNESS SERVICE

Offers support for all witnesses going through the courts – In Wiltshire this includes both Magistrates and County Courts in Chippenham, Salisbury and Swindon. Each court has a Service Delivery Manager (SDM) and a team of volunteers.

(A) Number of clients attending the Salisbury and Chippenham Courts.

For the period 1/4/2012 to 30/09/2012 a total of 446 clients attending Court were supported by the Witness Service.

Community Service

Offers support to any victim of crime. A team of 29 volunteers is managed by two Service Delivery Managers (SDMs)

(D) Number of clients receiving support and advice in Wiltshire (exc Swindon)

Between 1/4/2012 and 30/9/2012, **113** victims of crime were supported by our volunteers.

Crimes include; burglary, assault, theft, harassment, criminal damage, anti social behaviour, fraud, sexual abuse and low risk domestic violence.

Cases not referred to Victim Support's volunteers receive a 'needs assessment' and may be signposted to a more appropriate organisation.

Domestic Violence

High risk domestic violence clients are supported by specialist officers, Independent Domestic Abuse Advisors (IDVAs), working within Victim Support. Referrals are made directly to this service with victims consent.

In Wiltshire (exc Swindon) the Independent Domestic Violence Adviser has dealt with 60 referrals in the last quarter.

CRIMINAL INJURIES COMPENSATION

(B) Number of clients achieving compensation payments (CICA)

(C) Amount of compensation successfully claimed

The Criminal Injuries Compensation scheme makes awards to people who have been physically or psychologically injured because of a violent crime within the last two years.

Between 1/4/2012 and 30/9/2012 **15** Wiltshire clients were supported by the Victim Support Community Service and a total of **£7,563** awarded.

This figure does not include those we may have discussed CICA with and who chose to make their own application

Westbury Neighbourhood Police Team

Provided Crime figures for the 12 months to December 2012

Type of crime		Domestic Abuse assoc
Victim based crime	713	70
Domestic burglary	33	
Non domestic burglary	58	
Vehicle crime	114	
Criminal damage and arson	196	11
Violence against a person	150	55
ASB	502	